

This Page Is Inserted by IFW Operations
and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images,
please do not report the images to the
Image Problem Mailbox.**

60

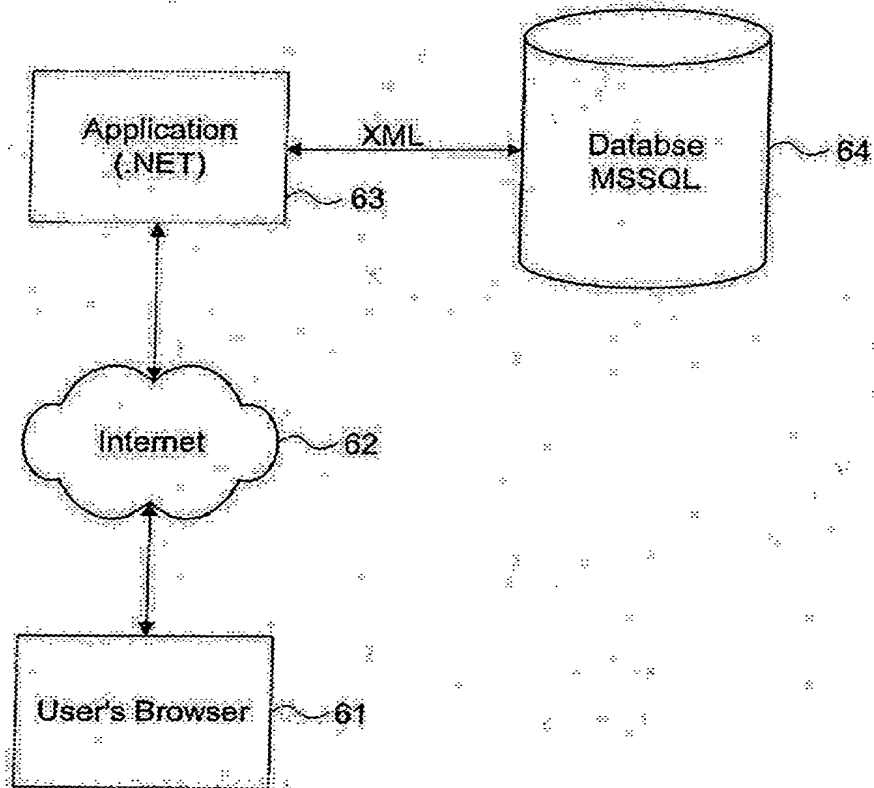
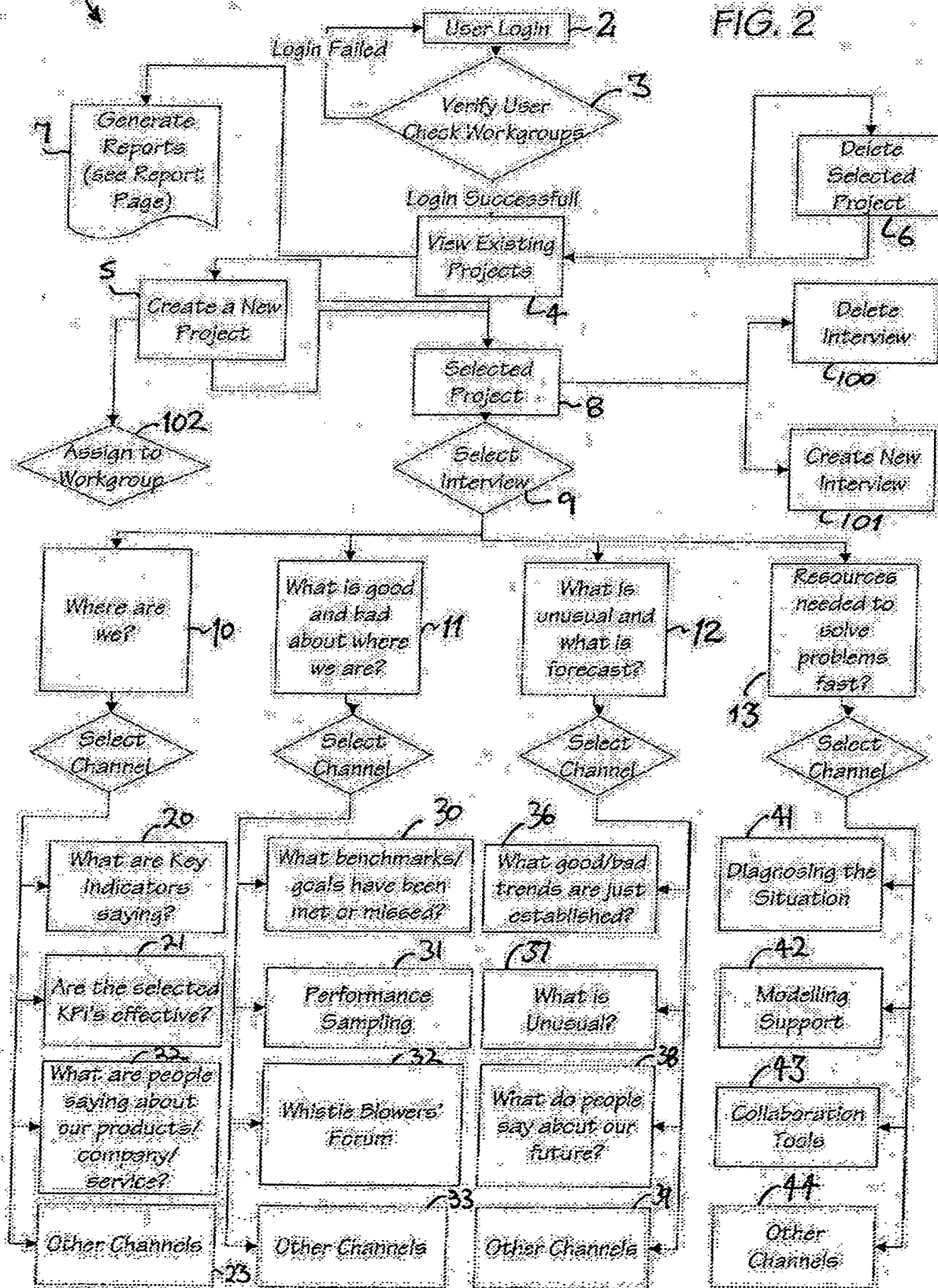


Fig 1

FIG. 2



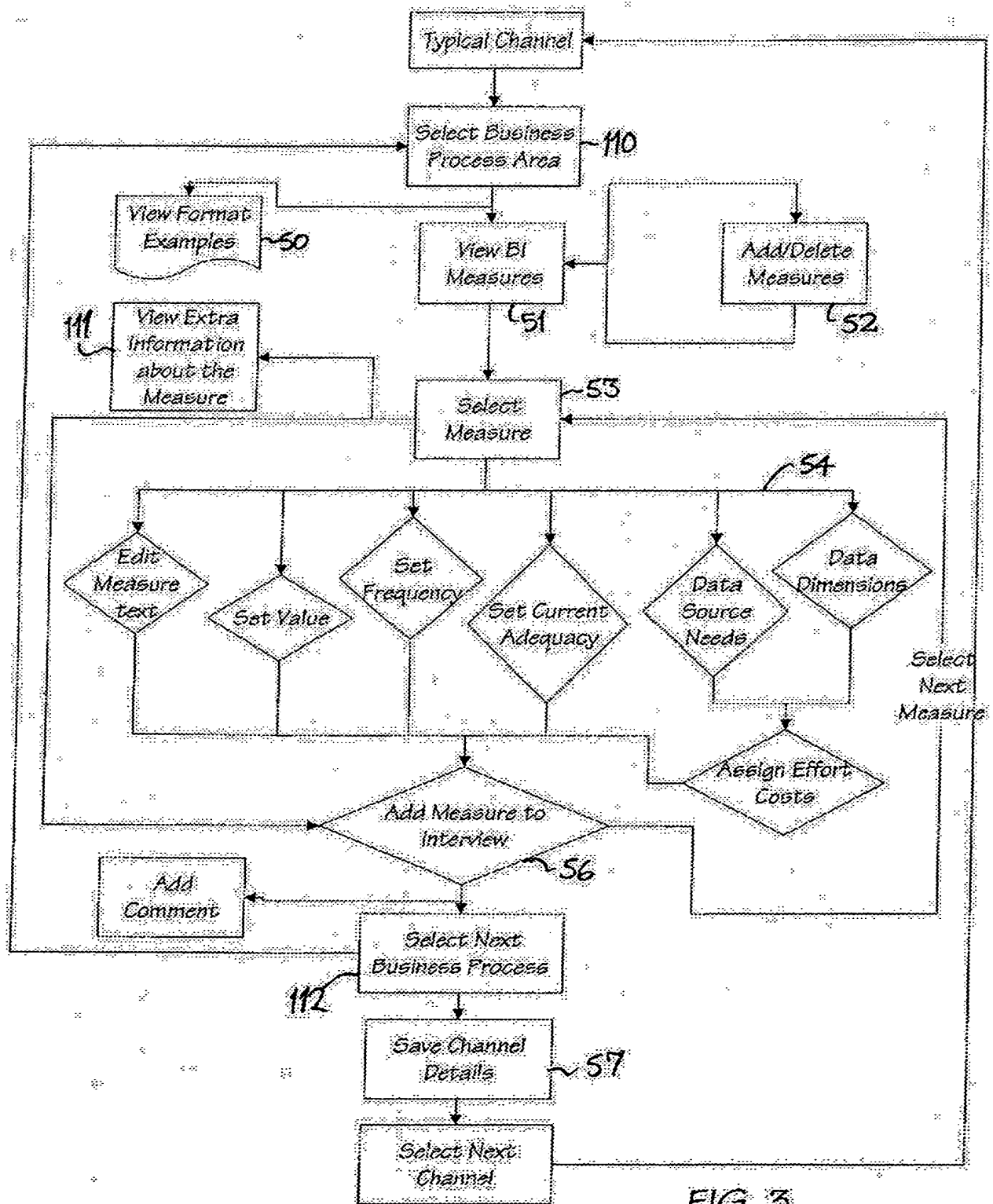


FIG. 3

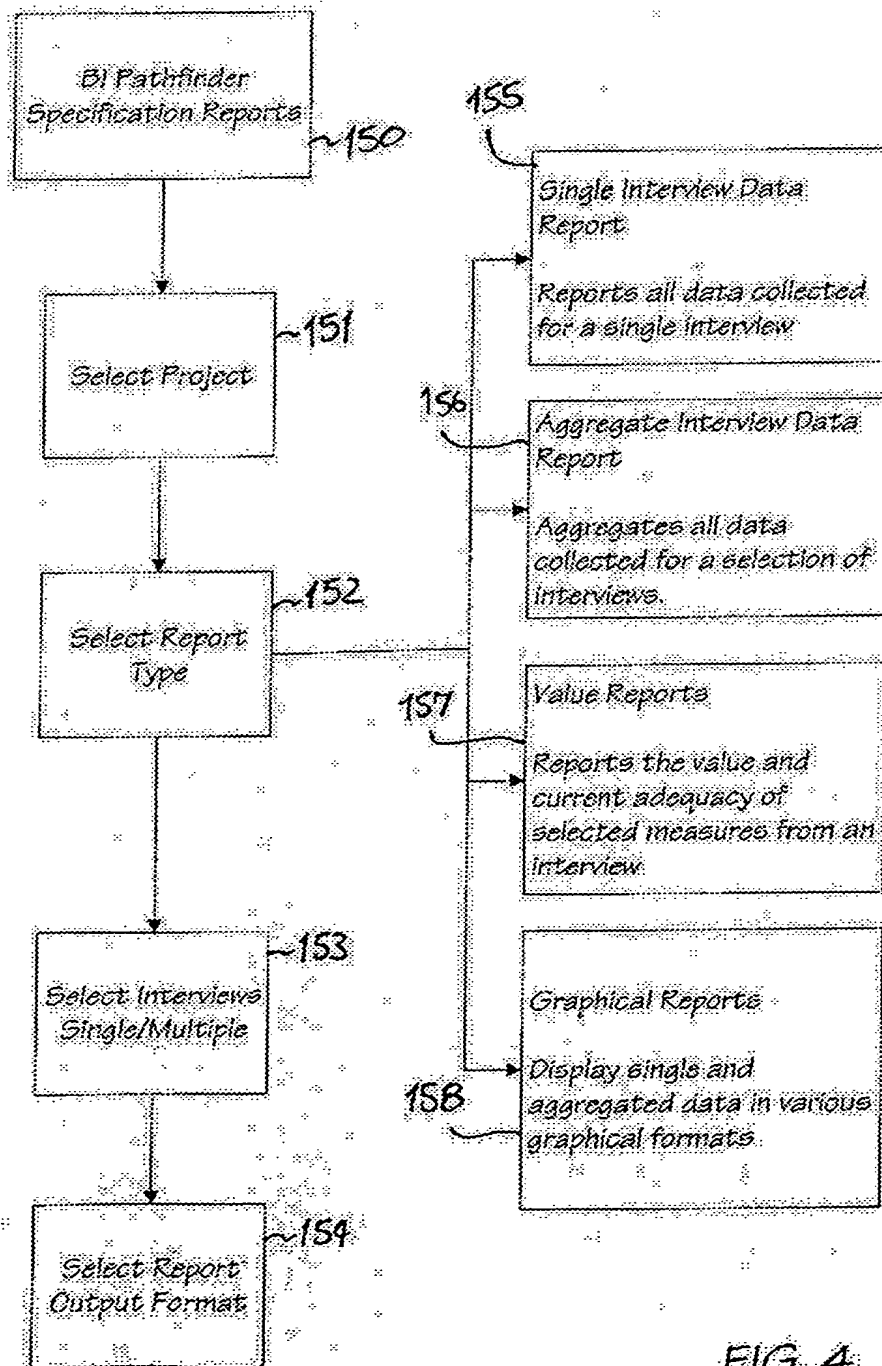


FIG. 4

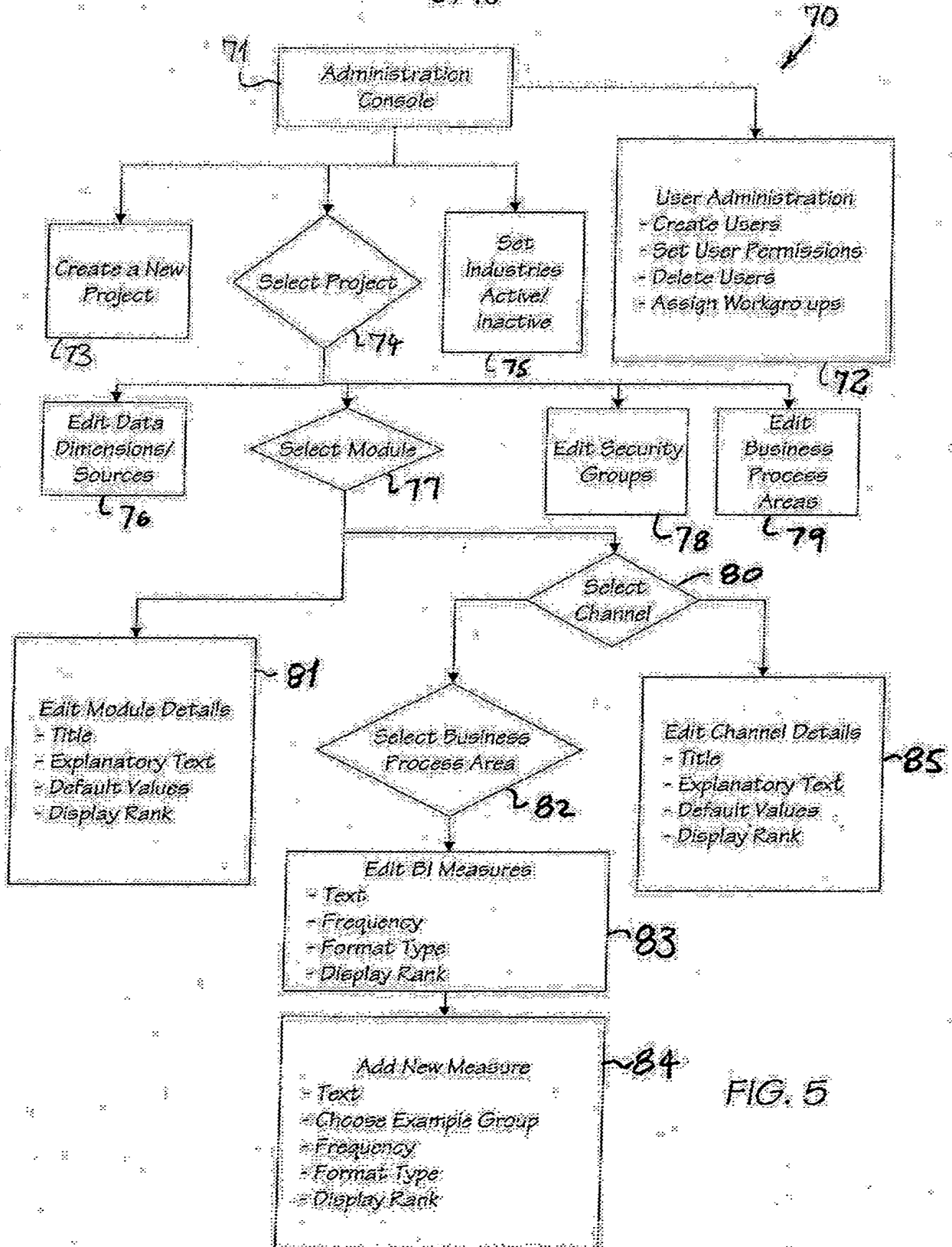


FIG. 5

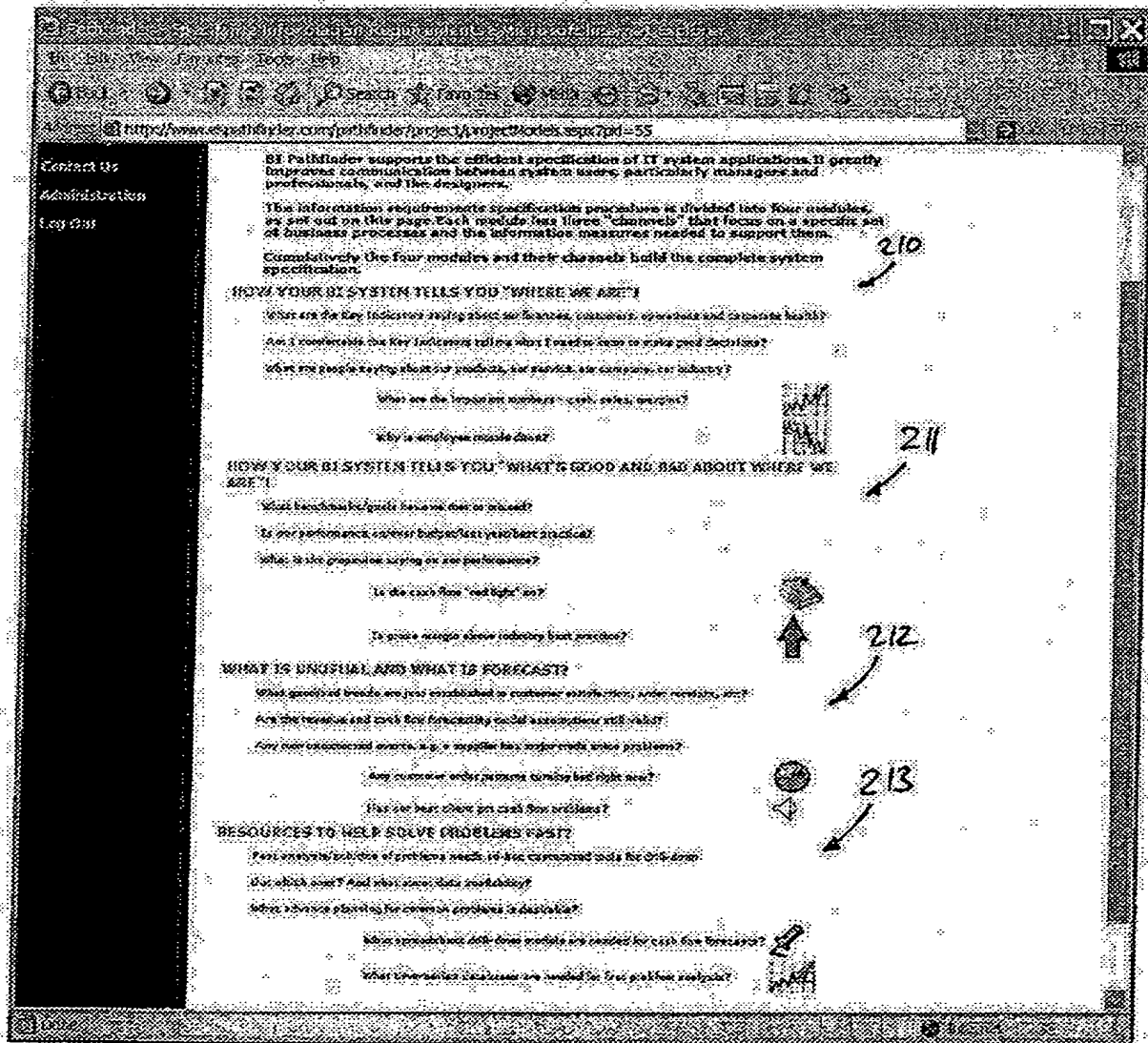


FIG. 6

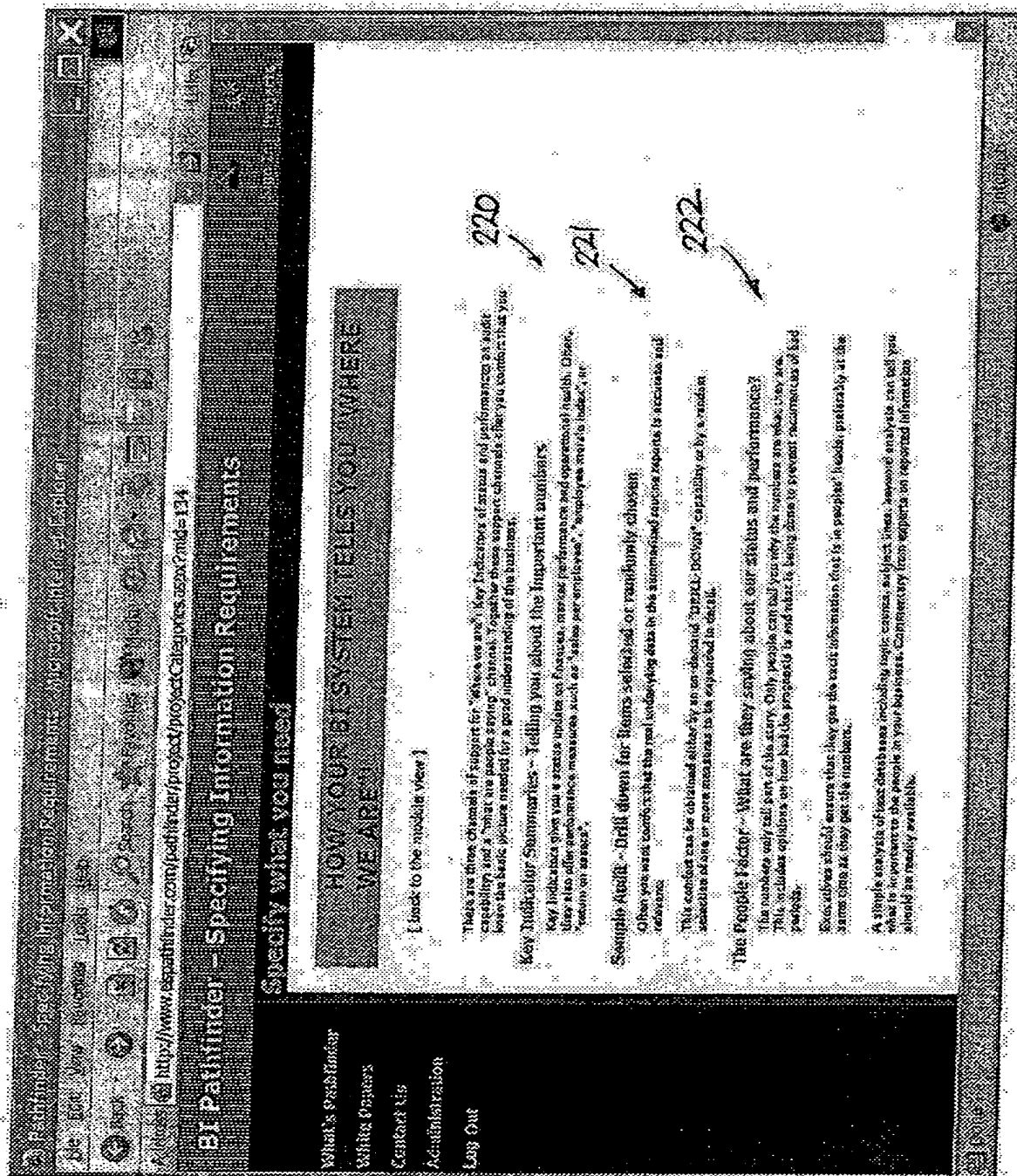


FIG. 7

Pathfinder - Specifying Information Requirements - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://www.espathfinder.com/pathfinder/project/projectExample.asp?nd=293>

Technology Development and Service

Add Measure

☒ IT system availability for one services area

Human Resources and Corporate Health

Add Measure

☒ Specifies for three student complaints selected at random

☒ Employee overtime payments total and for three locations/sections selected at random

☒ History of employee terminations at the randomly selected location

☒ Sick leave days and cost for worst three locations

Inbound Logistics

Add Measure

☒ Student drop-out rates - for the worst region and trade

Operations

Add Measure

☒ Teaching hours for the three highest student/teacher ratio trades

☒ The three worst fulltime/casual teacher ratio trades and regions

Service

Add Measure

☒ Number of complaints for the three highest regions and trades

You may add your own Measure

Value Adequacy

Important Poor Edit Details

Value Adequacy

Important Good Edit Details

High Value Not Implemented Edit Details

High Value Good Edit Details

High Value Good Edit Details

Value Adequacy

High Value Satisfactory Edit Details

Value Adequacy

Important Not Implemented Edit Details

Important Satisfactory Edit Details

Value Adequacy

High Value Good Edit Details

Select the desired group

Management and Infrastructure

Save Measure

FIG. 9

[Print](#)
[Edit](#)
[New](#)
[Favorites](#)
[Tools](#)
[Help](#)

[Back](#)
[Forward](#)
[Stop](#)
[Home](#)

[http://www.esysolider.com/patfinder/project/projectExample.asp?7.13=294](#)

Select which Measures you would like to include in this example:

Management and Infrastructure

Add

Measure	Value	Adequacy	Edit	Delete
<input checked="" type="checkbox"/> Commentary on national and service level reports from responsible executives	Important	Satisfactory	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> News items relating to service level performance of the TAFE	Important	Poor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Talk-back and other commentary on TAFE or education generally	Significant	Satisfactory	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Editorial comments or press releases on TAFE or education generally	High Value	Good	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Contents of "hot-topics" in staff or student online databases	High Value	Good	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> News items about government regulation of the industry	High Value	Good	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Randomly selected items from telemarketing or call report databases	Important	Poor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Summaries of employee complaint items in company web intranet	High Value	Good	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Summaries of exit interviews with terminating employees	High Value	Good	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Technology Development and Service

Add

Measure	Value	Adequacy	Edit	Delete
<input checked="" type="checkbox"/> Comments about the operation or service of IT in online databases	Important	Satisfactory	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Human Resources and Corporate Health

Add

Measure	Value	Adequacy	Edit	Delete
<input checked="" type="checkbox"/> Staff morale issues in online databases - summaries or specific text	Important	Poor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Staff complaints - summaries or specific text	Important	Not Implemented	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Inbound Logistics

Add

Measure	Value	Adequacy	Edit	Delete
<input checked="" type="checkbox"/> Comments on environment performance from press and online databases	High Value	Good	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

FIG. 10

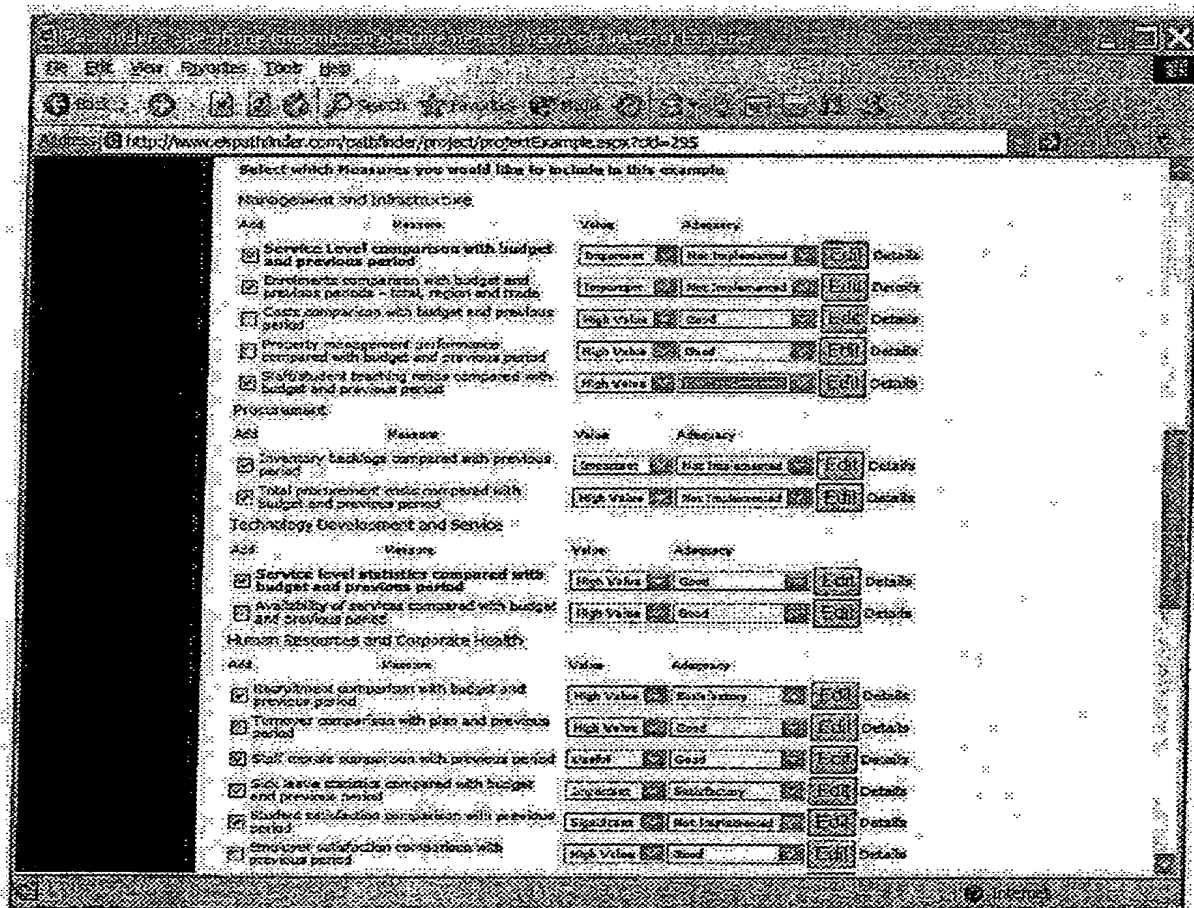


FIG. 11

12/16/2004 10:54 AM

Search

Address: <http://www.ctpathfinder.org/pathfinder/project/projectExample.aspx?pid=256>

Management and Infrastructure

Add	Measure	Value	Agency
<input checked="" type="checkbox"/>	If service level performance for a region or trade is more than 10% over or under budget then show actual Service Level; Scope: Variance: Staff/student ratio	Department: <input type="text"/> Over: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	
<input checked="" type="checkbox"/>	If enrollment for a region is more than 10% over budget then show Enrollment; Scope: Variance: Staff/student ratio	Department: <input type="text"/> Over: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	
<input checked="" type="checkbox"/>	If enrollment for a trade is more than 20% over budget then show Enrollment; Scope: Variance: Staff/student ratio	Department: <input type="text"/> Over: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	
<input checked="" type="checkbox"/>	If cost for a region or trade is more than 20% over budget then show Costs; Scope: Variance: Staff/student ratio	High Value: <input type="text"/> No Indicators: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	

Human Resources and Corporate Health

Add	Measure	Value	Agency
<input checked="" type="checkbox"/>	If staff turnover exceeds 1% per month for a region or trade then show region or trade, turnover, employee numbers and history for past 2 years	Department: <input type="text"/> Satisfactory: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	
<input checked="" type="checkbox"/>	If industrial turnover for a region or trade are over budget by more than 10% then show region or trade, turnover numbers, and history for past 2 years	Department: <input type="text"/> Satisfactory: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	

Operations

Add	Measure	Value	Agency
<input checked="" type="checkbox"/>	If staff/student ratio are over or under budget by more than 10% then show region or trade, ratio, number of staff and students and history for past 2 years	High Value: <input type="text"/> <input type="button" value="Edit"/> <input type="button" value="Details"/>	

You may add your own Measures:

Select the desired group:

FIG. 12

Microsoft Internet Explorer - http://www.espatdevtx.com/pathfinder/project/assigndimensions.aspx?msd=4394

Dimensions:

Time	Organisation	Products/Service	Customer/Client
<input checked="" type="checkbox"/> Year	<input checked="" type="checkbox"/> Name	<input checked="" type="checkbox"/> Product Line	<input checked="" type="checkbox"/> Region
<input checked="" type="checkbox"/> Quarter	<input checked="" type="checkbox"/> Division	<input checked="" type="checkbox"/> Brand	<input checked="" type="checkbox"/> Customer Type
<input checked="" type="checkbox"/> Month	<input checked="" type="checkbox"/> Company	<input checked="" type="checkbox"/> Product	<input checked="" type="checkbox"/> Customer Class
<input checked="" type="checkbox"/> Week		<input checked="" type="checkbox"/> SKU	
<input checked="" type="checkbox"/> Day		<input checked="" type="checkbox"/> Component	

Revenue Costs Staff

☒ Revenue

Choose the Security Level

Data Sources

Time

Availability:

Organisation

Availability:

Products/Service

Availability:

Customer/Client

Availability:

FIG. 13

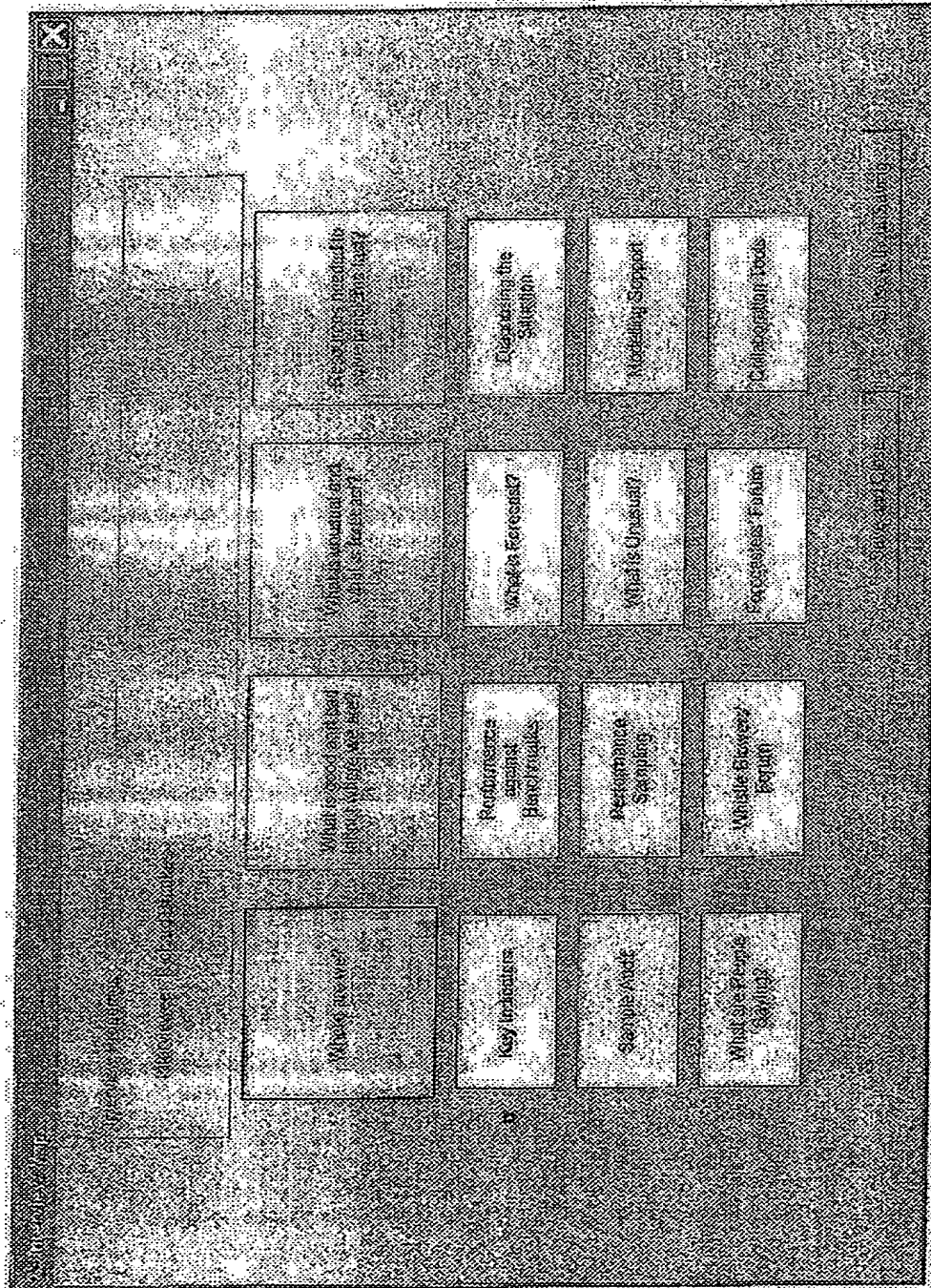


FIG. 14

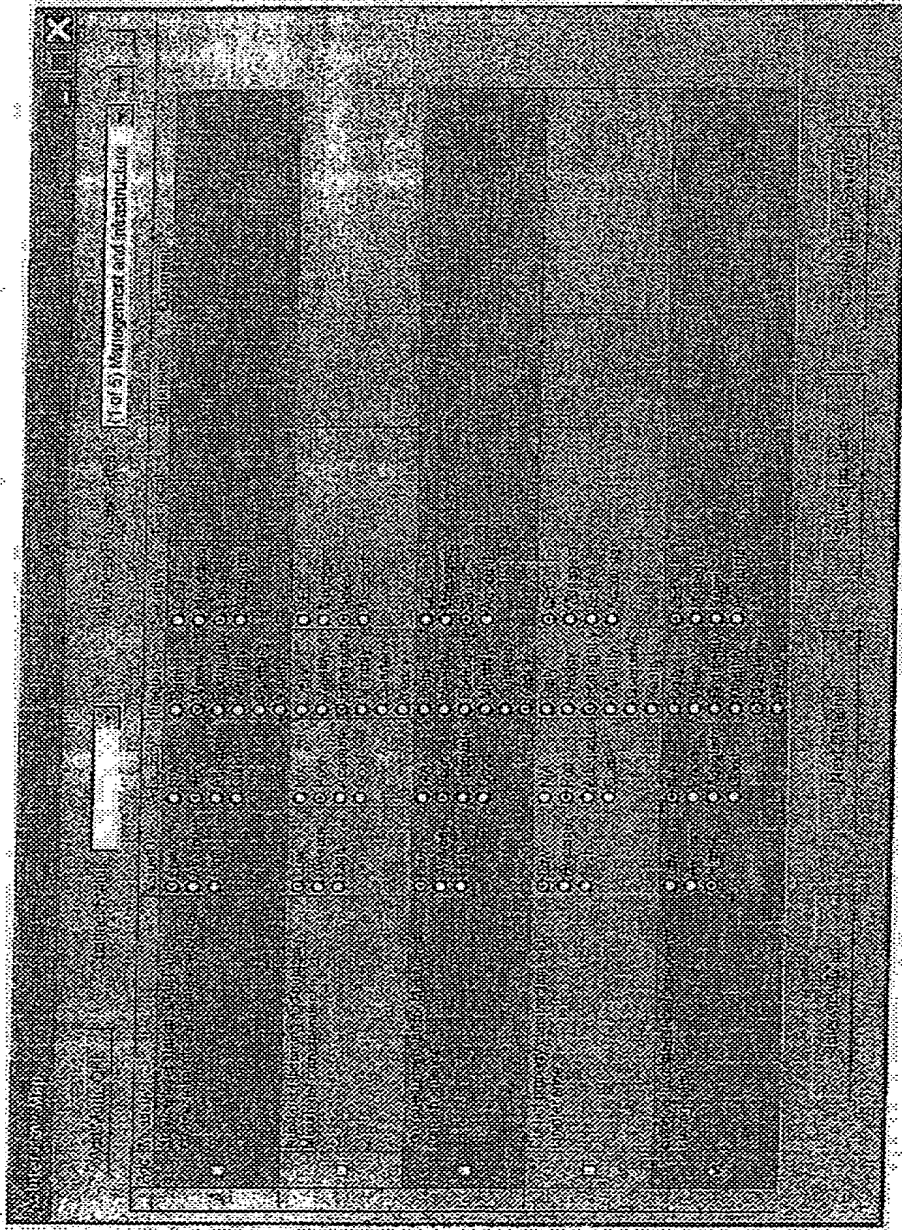


FIG. 15

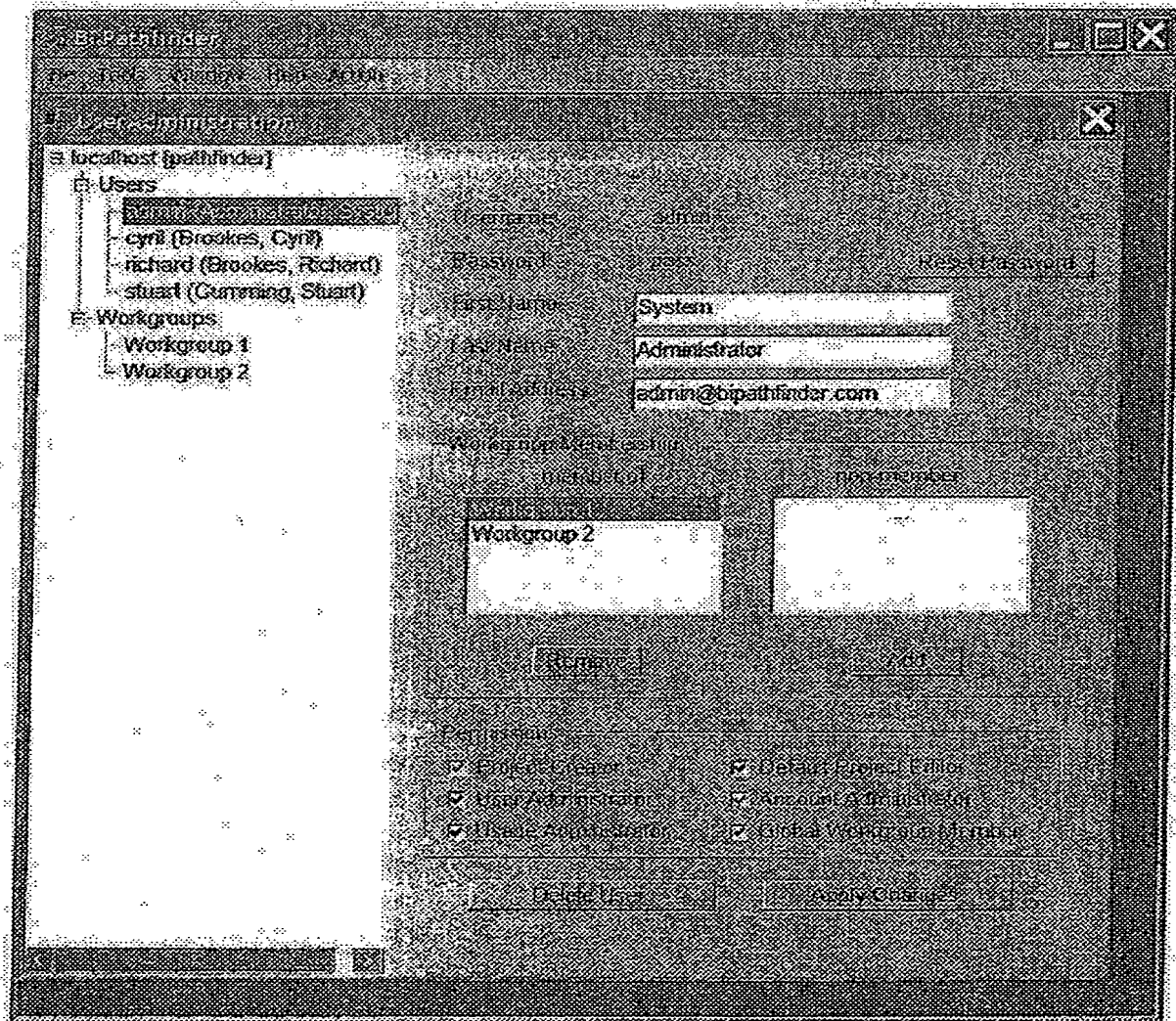


FIG. 16